



VirtualPay :

A fully customizable, one-stop hub for all of your payment processing needs.

What is Virtual Pay

E-Complish's VirtualPay system is a powerful online application with all of the payment processing capabilities of a traditional POS Terminal and more. Your employees or call center representatives can accept and verify payments, send receipts, access detailed transaction data, and generate reports - all from your company's own branded portal.



- Process credit card refunds, authorizations and charges
- Handle check payments and verifications
- Send professional email receipts designed to match your company's brand
- Automatically determine if a checking account contains adequate funds for a certain purchase
- Accept seven major credit cards, including Discover, Visa, Diners Club, MasterCard, and American Express
- Rapidly processes debit and electronic check payments
- And more...

HOW IT WORKS

VirtualPay is an all-encompassing online solution designed to outfit employees or call center representatives with every tool necessary to accept and process via posted mail, the telephone, or email.

Every business is different, which is why E-Complish makes it a point to tailor the product to your needs from the outset. Whatever payment processing goal your business is looking to accomplish, we will take them into account, ensuring that you end up with a system you will never want to leave.

Already an E-Complish customer? You can integrate any of your existing programs seamlessly with the VirtualPay console for consolidated transaction processing and comprehensive reporting.



Affordable & Easy to Install

- Easy system access from any computer with an internet connection
- All transaction details can be entered via a single web-based form
- Product is easy and affordable to implement
- No need to install new equipment or make major changes to your computer configuration.



Robust Security & Support

- Flexible and wide range of detailed reports on sales activity
- Robust search function makes it easy to find details on specific transactions, orders and batches
- Automatically settles payment batches
- Flexible and wide range of detailed reports on sales activity

Advanced Security & Support

- Offers 99 levels of security
- Fully PCI compliant, and uses the Secure Sockets Layer protocol to deliver 128-bit data encryption
- McAfee, TrustWave and First Data perform regular on-site security audits
- Detects most types of fraudulent payments
- Free technical assistance

